



## DocuSign Email Scam – May 17, 2013

Over the past 24 hours, Georgia's Own has discovered malicious emails disguised as being sent by our 3<sup>rd</sup> –party vendor, DocuSign. We want to assure you that no breach has occurred within any of the Georgia's Own information systems and there has been no loss of confidential member information. The credit union remains in close contact with DocuSign in an effort to mutually discover the origination of this scam and are confident that there has not been a breach in any of the DocuSign information systems.

Members are cautioned when opening emails purporting to be from DocuSign. In addition, the credit union urges all members to “know the sender” of an email prior to opening an attachment or clicking any links contained within the email. As a recipient, you can recognize safe, secure DocuSign links by hovering your mouse over them before you click on them to ensure that they start with: <https://www.docusign.com> or <https://www.docusign.net>. Any other links within emails made to look like DocuSign system emails are unsecure and unsafe. DocuSign does not include .zip attachments in emails.

Additional information and constant updates can be found at:

[trust.docusign.com/updates-and-alerts](http://trust.docusign.com/updates-and-alerts)

If you have questions regarding the validity of a Georgia's Own DocuSign email, please contact our Member Services department at (800) 533-2062 or email the Risk Management department at [security@georgiasown.org](mailto:security@georgiasown.org). Please include your full contact information when you inquire.